

## BTI Survey of Law Firms Where Associates are Happiest 2022 Methodology



## Ground Rules for the BTI Survey of Law Firms Where Associates are Happiest



No law firm submissions, self-referrals, suggestions, or payments



All associate responses and comments are confidential and anonymous



Analyzed more than 27 aspects of the associate experience and associate satisfaction with no prompts or suggestions for names of law firms



Analyzed data based on the most important factors using quantitative and qualitative methodologies



Developed this analysis to measure associate satisfaction with their jobs at their current law firm

## Our Methodology and Approach

INDEPENDENT, UNBIASED RESEARCH, BASED SOLELY ON ASSOCIATE FEEDBACK

Strategically designed Conducted 189 in-depth, Deployed the survey in Received more than online surveys to capture 4 waves over the period open-ended telephone 4,000 individual online additional associate of March 2021 to interviews to uncover responses drivers and attributes thinking and experience March 2022 behind associate job satisfaction Isolated key differences Analyzed results to Ranked law firm Ranked law firm performance based performance based on reveal key drivers and between men and attributes underpinning men and women solely on associate data women associates associate job satisfaction and input associate satisfaction

